



HBTA Success and Wellbeing Services

Version	1.0
Effective Date	January 2026
Review Date	January 2027
Policy Owner	Training Manager

Success and Wellbeing Services

At Healthy Business Training Academy (HBTA), we are committed to supporting every learner's success and wellbeing throughout their training journey. Whether you are studying with us as a South Australian funded student or through another training pathway, our team is here to provide guidance, encouragement, and practical support.

For South Australian students, this includes access to Success and Wellbeing Services (SWS), a government-funded support initiative designed to help students overcome barriers to learning and remain engaged in their training.

What are Success and Wellbeing Services?

Success and Wellbeing Services are designed to provide personalised, practical support to students who may be experiencing challenges that impact their training. These services are confidential, flexible, and focused on helping students succeed both during and beyond their studies.

Types of support available

- Study support and learning strategies
- Support with confidence, motivation, and engagement
- Mental health and wellbeing support
- Assistance with financial stress or budgeting concerns
- Help accessing housing, transport, or childcare support
- Referral to community or specialist support services
- Career guidance and future pathway planning

HBTA and Interskills Partnership

Healthy Business Training Academy works in partnership with Interskills as our approved Success and Wellbeing Services provider. Through this partnership, eligible South Australian students can access tailored support from experienced Success and Wellbeing Coaches who understand the challenges adult learners may face.

Who can access Success and Wellbeing Services?

You may be eligible for Success and Wellbeing Services if you are:

- Enrolled in a subsidised training place under Skills SA
- A fee-for-service student training alongside subsidised learners
- Participating in an approved subsidised training project.

How to access support

Support can be accessed in the following ways:

- Speak with your HBTA trainer, who can arrange a referral on your behalf.
- Request support directly, and HBTA will connect you with Interskills.

Once referred, a Success and Wellbeing Coach will contact you to discuss your needs and agree on the most appropriate form of support. Support may be provided via phone, video call, or other suitable methods.

Support for students outside South Australia

Even if you are not based in South Australia or are not eligible for South Australian funded Success and Wellbeing Services, HBTA remains committed to supporting you throughout your learning journey.

We provide ongoing guidance, mentoring, and pastoral support to all students. Where specialist or external assistance is required, we can also help refer you to appropriate support services within your local area.

Our commitment to you

At HBTA, your wellbeing matters. We believe that learning is most effective when you feel supported, confident, and connected. Our team is here to walk alongside you throughout your training journey and help you achieve your goals.